



**Epsom
Coaches
Group**

Your Rewards

A guide to your benefits



A Warm Welcome from Managing Director, Steve Whiteway



I have pleasure in introducing you to our latest employee benefits brochure, which continues our rich tradition of offering excellent benefits and ensuring you get the most out of your career with Epsom Coaches Group.

It is my firm determination that we offer the best overall employment experience for all our staff and that you work "with" rather than "for" the company. The benefits outlined within this brochure are designed for you to maximise the "Epsom Advantage", saving you money with a wide range of special discounts, from everyday to luxury items, keeping you fit with free use of the Rainbow Leisure Centre, where you can swim and use the excellent gym facilities as much as you like and giving you exclusive access to a wide range of services. These include a 24 hour employee assistance helpline and a debt management service, all free of charge and with unlimited assistance.

Please also remember the range of benefits includes our excellent social club, giving you and your family the chance to enjoy a huge range of trips and events at very low cost, with support from the company for individual and group events. Add in the day to day advice and assistance freely available from the management team in confidence and you will understand this is a very special place to work, where everyone counts and makes a contribution.

Lastly and when retirement looms, it is very important to plan ahead and our first class pension scheme can help you do that, with contributions from the company and the benefits of tax relief, it is a very effective way of saving for the future.

Please take full advantage of the benefits on offer, remember also they are available online at www.personalgroupbenefits.com/epsom. Save money, enjoy life and maximise the Epsom Advantage, you deserve it.

Best wishes

Steve Whiteway

Core Benefits

- Inns and Out social club
- Preferential coach hire rates
- Free bus and tube travel for eligible staff
- Discounted holidays from our extensive programme
- Discounted private health insurance
- Discounted chiropractic services
- Members of the London Buses assault fund
- Comprehensive company pension scheme
- Free health club facilities
- Free internet access
- Free passport identification service (minimum two years employment)
- Car purchase advice
- Mortgage and rent referrals
- Full uniform and protective clothing provided
- Excellent facilities for cycling and motorcycling
- Free onsite car parking
- Car repair and breakdown assistance
- Travel advice
- Car or van loan scheme
- Free entry for you and your family to Brooklands Museum



For more information please visit your benefits website
www.personalgroupbenefits.com/epsom

Pathway to Your Rewards

Hundreds of ways to save... your benefits website helps you to spend and save!

Follow these simple instructions to start saving today:

- 1** Access your benefits website by scanning the QR Code below with a smart phone or visiting **www.personalgrouppenefits.com/epsom**
- 2** Click on the link '**JOIN NOW**' and enter your membership number shown on the back page of this brochure.
- 3** Make a note below of the username and password you create when registering as you'll need these next time you log in.
- 4** Browse through over **8,000*** fantastic discounts set up for you.
- 5** You can order products online or by calling the benefit telephone numbers provided on each section.



Username

Password

Scan the QR Code to access your benefits website or visit
www.personalgrouppenefits.com/epsom

Register using your membership number shown on the back page of this newsletter.

* This information is correct at time of print, and subject to change at any time. Please note the website address must be entered into the address bar at the top of your internet browser. This is a secure site and cannot be accessed through a search engine.



Your Employee Benefits

Cashback

Save significant amounts of money when shopping online at over 1,200 retailers, including some of the best known household brands. Earn up to 30% cashback!

Visit your benefits website to take advantage of this service.

Please allow 30 days for transactions to appear. For full details and terms and conditions, please refer to your benefits website.

Retail Discounts

Get more for your money! Order a minimum of £10 worth of shopping vouchers or gift cards via the Lifestyle Voucher Service and receive from 4% to 10% discount off the value of your order.

- BHS **SAVE 9%** • GAP **SAVE 10%** • IKEA **SAVE 7%**
 - Morrisons **SAVE 5%** • Sports Direct **SAVE 7%**
 - Toni and Guy **SAVE 8%** • WHSmith **SAVE 10%**
- PLUS MANY MORE!**

Call **0845 129 7773** Quote **Epsom**
Monday to Friday 9.00am - 5.30pm

Or visit your benefits website to order online.

Terms and conditions apply, please visit your benefits website for details.

These schemes have been fully funded by Epsom to ensure employees receive maximum discounts on shopping.

Reloadable Cards

Save money on your every day shopping the smart way. Order your reloadable card, load it with funds and spend in-store!

- ASDA **SAVE 5%** • B&Q **SAVE 10%**
 - Café Rouge **SAVE 10%** • Ernest Jones **SAVE 15%**
 - Marks and Spencer **SAVE 7%** • Toys R Us **SAVE 8%**
- PLUS MANY MORE!**

Call **0845 129 7773** Quote **Epsom**
Monday to Friday 9.00am - 5.30pm

Or visit your benefits website to order online.

Terms and conditions apply and discount rates may change, minimum and maximum top up amounts apply. Please visit your benefits website for the individual retailer terms and conditions. Reloadable cards cannot be used online for some retailers, please check the retailer's terms and conditions before ordering.



TOPSHOP

YOUR M&S

Holiday Discounts

Take advantage of commission free travel on your next holiday!

Are you planning your annual family holiday or a trip away with a loved one? Select your next holiday from any tour operator brochure* and see how much you can save.

You can save **up to 14%** when you book your holiday online from any of the listed tour operators plus keep an eye on the latest special offers from the likes of Kuoni, Virgin or Cosmos by visiting their discount pages – you don't want to miss out on those extra savings!

Call **0845 129 7775** Quote **Epsom**
Monday to Friday 9.00am - 5.30pm

Or visit your benefits website and follow the link to **lifestyletravel** to browse and book online.

*Tour operator must be ATOL/ABTA bonded. Excludes direct sell operators. Terms and conditions apply, please visit your benefits website for details.

This scheme has been fully funded by Epsom to ensure all employees receive maximum discounts on holidays.

Holiday Additions

Up to 15% off with Holiday Extras!

- Receive **up to 13%*** off airport parking (valet parking also available, subject to availability)
- Receive **up to 10%** off airport lounges
- Receive **up to 12%** off airport hotels and airport by rail travel
- Receive **up to 15%** off worldwide car hire**

Call **0845 121 1748** Quote **Epsom**
Monday to Friday 9.00am - 5.30pm

* Discounts at participating car parks only. **All rentals are subject to availability.

This scheme has been fully funded by Epsom to ensure all employees receive maximum discounts on Holiday Additions.

Personal Group Hospital Plan and Death Benefit Plan

The Personal Group Hospital Plan makes a cash payment to you if you are in hospital overnight – anywhere in the world.

So if you are confined to hospital you'll have help to cover those extra personal costs that could arise – or to use any way that you choose. The Personal Group Hospital Plan is only available once you have received a full explanation of the cover by a Personal Group Representative during the employee enrolment programme.

A Death Benefit Plan is also available.

Call **0800 542 5930**

Monday to Friday 8.30am - 5.30pm

Full details of our terms, conditions and exclusions available upon request.

The Personal Group Hospital Plan is presented by Personal Group Benefits Ltd, authorised and regulated by the Financial Conduct Authority, and underwritten by Personal Assurance Plc, authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. The Personal Group Death Benefit Plan is underwritten by Lloyd's Syndicate 44 Sagcor Life and Lloyd's Syndicate 779 Jubilee Life.

Calls to and from Personal Group may be monitored and/or recorded for quality and training purposes.

Employee Assistance Helpline

You now have the benefit of immediate access to a confidential telephone counselling and legal information service that operates 24 hours a day, 365 days a year. No information on any calls will be fed back to the company unless there is a serious risk of harm to yourself or others. Information is available on all personal matters such as domestic problems, personal injury claims, motor related disputes, property worries, consumer rights and debt management.

You also have access to up to six face to face counselling sessions as an alternative to telephone counselling. This service is short term, taking a solution based approach to ensure you feel fully reassured and energised back to health.

You also have access to an online support web portal at **www.firstassistonline.com**. Simply enter your reference number below to find useful information to help you with balancing your home life, work life and emotional health.

Call **0845 120 1421**

Quote **72974** or visit

www.firstassistonline.com

and enter **72974** in the Access Code and Password boxes.

This scheme has been fully funded by Epsom.



Access over 8,000* benefits, simply visit
www.personalgroupbenefits.com/epsom

Your membership number is **1807624511630371**

*This information is correct at time of print, and subject to change at any time. Please note the website address must be entered into the address bar at the top of your internet browser. This is a secure site and cannot be accessed through a search engine. We always aim to offer the best products or services and with this in mind the providers in the brochure may change from time to time. The products and services referred to in this brochure are believed to offer good value for money for Epsom Coaches Group employees. However, it is the responsibility solely of each person to decide whether or not to use any such products or services. The providers of those products and services are responsible for their respective staff benefits. None of the products or services are provided by or guaranteed by Epsom Coaches Group and accordingly Epsom Coaches Group does not accept any responsibility or liability for any such products or services. Terms and conditions may apply, please check your benefits website for full details.